

**REPORT OF PENSION ADALAT HELD AT EASTERN REGION,  
GEOLOGICAL SURVEY OF INDIA, KOLKATA ON 23<sup>RD</sup> AUGUST, 2019.**

In pursuance of Order of Ministry of Personnel Public Grievances & Pensions, Department of Pension and Pensioners' Welfare, New Delhi, Geological Survey of India, Eastern Region, organized **Pension Adalat** at Eastern Region, GSI, and Kolkata office. Adalat was held at P.N. Bose Conference Hall of Bhu-Bijnan Bhavan, Salt Lake City, Kolkata-700091 on 23<sup>rd</sup> August, 2019 from 11.00 AM to 5.00 PM. It was linked up with video conference arranged by Dept of Pension & Pensioners' welfare, New Delhi.

Additional Director General and HoD of Eastern Region Sri P. A. Ramesh Babu welcome all the Pensioner and asked them to express their Pension related grievance freely. He also advice for quick redressal of grievances within the framework of extant policy and rules.

Session started with self-introduction of pensioners present in the meeting.

Director & Head of Office Dr. Basudeb Datta introduced all the officers present in the meeting on behalf of the department. Thereafter he made request to the pensioners to express their quarries/grievance in front of the Adalat and officers/staff dealing with the Pension to resolve the problems at the earliest.

**Eleven** pensioners participated in the said Pension Adalat. Various types of grievance were pointed out and discussed in details. (i) One retired Senior Chemist stated that name of his wife is wrongly mentioned in the PPO Book. He brought into the notice of ER,, GSI Pension Section earlier which was duly forwarded to PAO and subsequently forwarded to CPAO but till date correction has not yet been done. It was decided in the Adalat that the matter will be brought to the notice of CPAO through PAO soon. Officers of PAO assured to send another reminder to CPAO to resolve the problem. (ii) One retired Library Information Assistant who retired recently informs that some amounts are still lying outstanding. It was clarified to him that all payment had duly been made. Later on pensioner confirms from the bank that said amount has been credited in his Bank Account. (iii) One retired Director (Geochemical) wants to know whether this department is declared as Organized Service Sector or not and whether there is any possibility to get more pension – the matter was properly explained by the officer of concerned Claims Section. (iv) Other eight (8) retire/pensioners were from Survey stream and they had similar grievances related to ACP. This was not directly related to the pension as pension section will initiate necessary action after fixation of pay. It was informed by the concerned officer that all the cases had already been forwarded to PAO and it will be settled soon.

Besides representative of Pension Section the Adalat was attended by the representatives all the claims /Accounts Section and Document Section. Officers from Pay & Accounts Office, Kolkata Smt. Sarnali Dey Roy, Pay &Accounts Officer and Sri Kaushik Deb, AAO listened all the problem related to queries of pensioner and extended utmost co-operation to settle the cases. They also discussed various points related to settlement of pension and lucidly clarified different types of problems faces by the dealing assistants/offices of pension section. Representatives of all stake holders dealt the matter delicately with positive approach and most of the grievances had been solved in the Pension Adalat.

Finally vote of thank was given by the Administrative Officer (Pension), Sri Nilotpal Datta, who explained the essence of Pension Adalat and asked the pensioner to feel free and come forward with their problems. He further assured that department is duty bound to solve the pension related grievance with immediate basis.

**GLIMPSES OF PENSION ADALAT OF ER, GSI**

